FOH SERVICE LAB / PROPOSED BETA OFFER

Make new-hire training observable.

A two-day, manager-led FOH onboarding & service-recovery pilot.

FOUNDING RESTAURANT PILOT

$129

One-time proposed pilot price

1 location • 1 FOH role • 2 training days

Beta offer to validate demand; not yet sold.

WHAT THE RESTAURANT RECEIVES

- Two editable day-by-day coaching guides for one selected FOH role.
- Three role-play drills: long wait, incorrect dish and allergy escalation.
- Manager observation rubric, knowledge check and sign-off framework.
- Editable Word/PDF pack plus Excel training tracker.
- One policy-intake review and one consolidated revision round.

HOW THE PILOT WORKS

01 You share your service model and existing policies.

02 We adapt the two-day sample to one FOH role for manager review.

03 You receive editable files and one revision round.

REQUEST A 10-MINUTE PREVIEW BEFORE ANY PURCHASE

No attachment required for the first conversation. Payment method and delivery schedule are confirmed before any order is accepted.

PILOT LIMITS

Not a full 7-day program, live staff training, HR/legal guidance or food-safety certification.

Restaurant must review local rules, food-safety procedures, and management authority.